## CLAIMS

## We claim:

- 1 1. Method for conducting communications within
- 2 collaboration space, comprising the steps of:
- 3 organizing said collaboration space to include a place;
- 4 said place being implemented as a directory; and
- 5 establishing synchronous communications as a chat
- 6 session between two or more parties visiting said
- 7 place.
- 1 2. The method of claim 1, said collaboration space being
- 2 further organized according to an object model including
- 3 said place, and further including room, folder, page,
- 4 member, form, field, placetype, roomtype, skin, and placebot
- 5 objects.

1 3.	The	method	of	claim	1,	further	comprising	the	steps	of:
------	-----	--------	----	-------	----	---------	------------	-----	-------	-----

- presenting said collaboration space to each said party
  at respective browsers;
- displaying at said browsers a graphical user interface
  including a chat window for presenting to each said
  party the identity of other parties visiting said place
  and selectors for requesting and accepting said
  synchronous communications.
- 1 4. The method of claim 3, further comprising the step of:
- 2 responsive to place manager input, selectively enabling 3 said synchronous communications.
- 1 5. The method of claim 3, further comprising the steps of:
- 2 displaying a chat session transcript in respective chat
- 3 windows to all parties participating in said chat
- 4 session.

6

7

8

9

10

1

5

6.

responsive to party selection, selectively opening or opening and minimizing said chat window, said chat session including those parties which have opened or

opened and minimized said chat window.

The method of claim 3, further comprising the step of:

- 7. Method for communicating between users in collaboration space, comprising the steps of:
- establishing a place within said collaboration space
  and enabling a chat feature among members of said

  place; and
  - responsive to member selection, enabling a user who is a member of said place to chat selectively with one other member, a plurality of other members, or with all members of said place who currently have an open chat window.
- 1 8. The method of claim 7, further comprising the step of:
- 2 displaying in a chat window of each member joining a LOT9 2000 0028 US1 96

- 3 chat session for said place a transcript of said
  4 session.
- 9. The method of claim 7, further comprising the steps of:
- responsive to user selection at said chat window, for said user selectively joining a chat session, sending a chat message, replying to a chat message, leaving said chat session, and extending a chat invitation to another user.
- 1 10. The method of claim 7, further comprising the step of 2 opening said chat window to enable receipt of an invitation 3 to join a chat session.
- 1 11. The method of claim 10, further comprising the steps
- 2 of:
- 3 displaying in said chat window a list of members
- 4 currently active in said place; and
- 5 sending a chat message to a member selected from said LOT9 2000 0028 US1 97

6

- 1 12. The method of claim 10, further comprising the steps
- 2 of:
- 3 selecting from said list a plurality of members
- 4 currently active in said place; and
- 5 sending an invitation to join a chat session to said
- 6 plurality of members.
- 1 13. The method of claim 10, further comprising the step
- 2 responsive to receiving a chat message from a first member
- of said place, communicating said chat message to all
- 4 members currently active in said place.
- 1 14. The method of claim 13, said members currently active
- 2 in said place being all members in said list, and said chat
- message being displayed in a transcript area of said chat
- 4 window.

- 1 15. The method of claim 9, further comprising the steps of:
- displaying an invitation dialog box at the browser of a
- 3 member of said place receiving an invitation to join a
- 4 chat session;
- 5 said invitation dialog box providing buttons for user
- 6 selection to respond to said invitation to the sender
- only, to join said chat session, or to decline said
- 8 invitation and close said dialog box.
- 1 16. The method of claim 15, further comprising the step of:
- 2 providing at said browser a selectable control for
- 3 defining this user's availability state and toggling
- 4 off said chat feature to an awareness selector, said
- 5 awareness selector upon selection displaying said list.
- 1 17. The method of claim 16, said awareness selector being
- 2 reciprocal to prevent lurking.
- 1 18. The method of claim 17, further comprising the step of LOT9 2000 0028 US1 99

- 2 maintaining said availability state persistent across
- 3 sessions.
- 1 19. The method of claim 18, further comprising the step of
- 2 loading a transcript of a prior session to said chat window
- 3 upon being opened.
- 1 20. System for synchronous communications between users in
- 2 collaboration space, comprising:
- 3 a server;
- 4 a plurality of browsers for presenting user interfaces
- 5 to a place in said collaboration space; and
- 6 said user interface including a chat window for
- displaying messages and replies to messages as a
- 8 temporary transcript of a chat session among members of
- 9 said place.
- 1 21. The system of claim 20, further comprising:

- said user interface including a sidebar selector for
  opening said chat session;
- responsive to said selector, said chat window

  displaying a list of members with open chat windows to

  said place;
- responsive to user selection of a selected member from said list, establishing synchronous communications with said selected member.
- 22. The system of claim 21, further comprising a selector button for minimizing said chat window thereby continuing said user as a member of said chat session while clearing said user interface of said chat window.
- 1 23. The system of claim 22, further comprising a chat
- 2 button for opening said chat window to initiate a chat
- 3 session and receive invitations to join chat sessions.
- 1 24. The system of claim 23, further comprising an option
- 2 menu associated with said chat window for entering LOT9 2000 0028 US1 101

- 3 invitations to a plurality of members selected from said
- 4 list to join a chat session.
- 1 25. The system of claim 24, further comprising a secure
- 2 message selector operable upon selection to prevent
- 3 interception of said messages and replies to messages.
- 1 26. The system of claim 24, further comprising:
- 2 an invitation dialog box for display at the browser of
- a member of said place receiving an invitation to join
- 4 a chat session;
- 5 said invitation dialog box providing buttons for user
- 6 selection to respond to said invitation to the sender
- only, to join said chat session, or to decline said
- 8 invitation and close said dialog box.
- 1 27. The system of claim 26, further comprising:
- 2 a user selectable control for defining this user's
- 3 availability state and toggling off said chat feature

LOT9 2000 0028 US1

- to an awareness selector, said awareness selector upon selection displaying said list.
- 1 28. The system of claim 27, said awareness selector being
- 2 reciprocal to prevent lurking.
- 1 29. The system of claim 27, said availability state being
- persistent across sessions.
- 1 30. The system of claim 29, said chat window further upon
- being opened loading a transcript of a prior session.
- 1 31. A program storage device readable by a machine,
- 2 tangibly embodying a program of instructions executable by a
- 3 machine to perform method steps for conducting
- 4 communications within collaboration space, said method steps
- 5 comprising:
- 6 organizing said collaboration space to include a place;
- 7 said place being implemented as a directory; and LOT9 2000 0028 US1 103

8	establishing synchronous communications as a chat
9	session between two or more parties visiting said
10	place.

- 1 32. A program storage device readable by a machine,
- 2 tangibly embodying a program of instructions executable by a
- 3 machine to perform method steps for conducting
- 4 communications within collaboration space, said method steps
- 5 comprising:
- 6 establishing a place within said collaboration space
- 7 and enabling a chat feature among members of said
- 8 place; and
- 9 responsive to member selection, enabling a user who is
- a member of said place to chat selectively with one
- other member, a plurality of other members, or with all
- members of said place who currently have an open chat
- window.
  - 1 33. A computer program product or computer program element
  - 2 for conducting communications within collaboration space by
  - organizing said collaboration space to include a place; said

LOT9 2000 0028 US1

- 4 place being implemented as a directory; and establishing
- 5 synchronous communications as a chat session between two or
- 6 more parties visiting said place.